



Welcome to the BCACC

www.bcacc.ca



BCACC

BC ASSOCIATION OF CLINICAL COUNSELLORS

Who you will hear from today



MICHAEL RADANO
EXECUTIVE DIRECTOR

- About the BCACC
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- About the Counselling Sector
-
- Key Strategies
-
- The State of Regulation



ANGELA BURNS
REGISTRAR

- What it means to be an RCC
-
- What does the regulatory arm of BCACC do?
-
- Common questions about complaints



MARCI ZORETICH,
DIRECTOR, MEMBER SERVICES

- About the member services department.
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- Your benefits as a member of the BCACC
-
- How we communicate with you
-
- Connecting with your peers
-
- Educational offerings
-
- Navigating the website, the Member Portal



MICHAEL RADANO
EXECUTIVE DIRECTOR

About the BCACC



About the Counselling Sector



Key Strategies



The State of Regulation

About the BCACC

- ✓ Established in **1988**
- ✓ **5700** members
- ✓ Registered Clinical Counsellor (RCC)
protected title
- ✓ **THE standard** for Clinical Counselling in BC
- ✓ **Dual mandate:** Member Services & Regulation
- ✓ Governed under the **Societies Act of BC**

Go to eConnect for more information.

Check out the New Member Orientation course for a deeper dive.

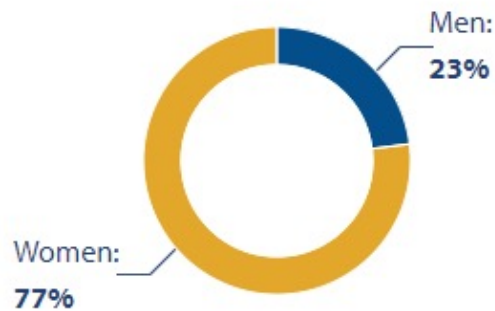




About the Counselling Sector

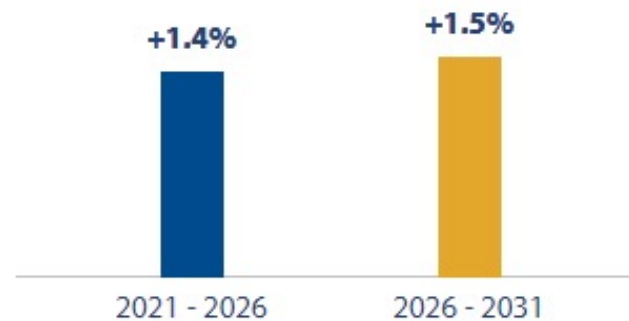
Family, marriage and other related counsellors (NOC 4153)

Employment by gender



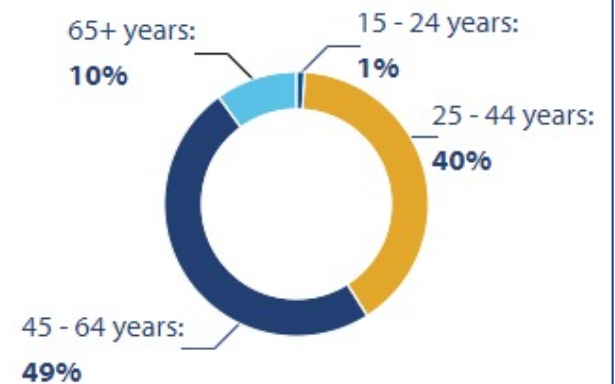
Source: 2016 Census

Forecasted average employment growth rate



Source: B.C. Labour Market Outlook

Employment by age group



Source: 2016 Census

Composition of job openings

Replacement of retiring workers:
64.2%
1,720 openings



New jobs due to economic growth:
35.8%
960 openings

Source: B.C. Labour Market Outlook



MICHAEL RADANO
EXECUTIVE DIRECTOR

About the BCACC



About the Counselling Sector



Key Strategies



The State of Regulation

Key Strategies

- ✓ Solidify BCACC as the **Hub for Clinical Counselling**
 - *Deliver value to members & the public*
 - *Advocate for public access*
- ✓ Prepare our members and organization for **regulation**
 - *Concrete path to regulation under HPA*
 - *Enhance our Regulatory function*
- ✓ **Continually improve** our governance and operations
 - *Build capacity and enhance expertise*
 - *Develop new regional/advisory structure*

Go to eConnect for more information.

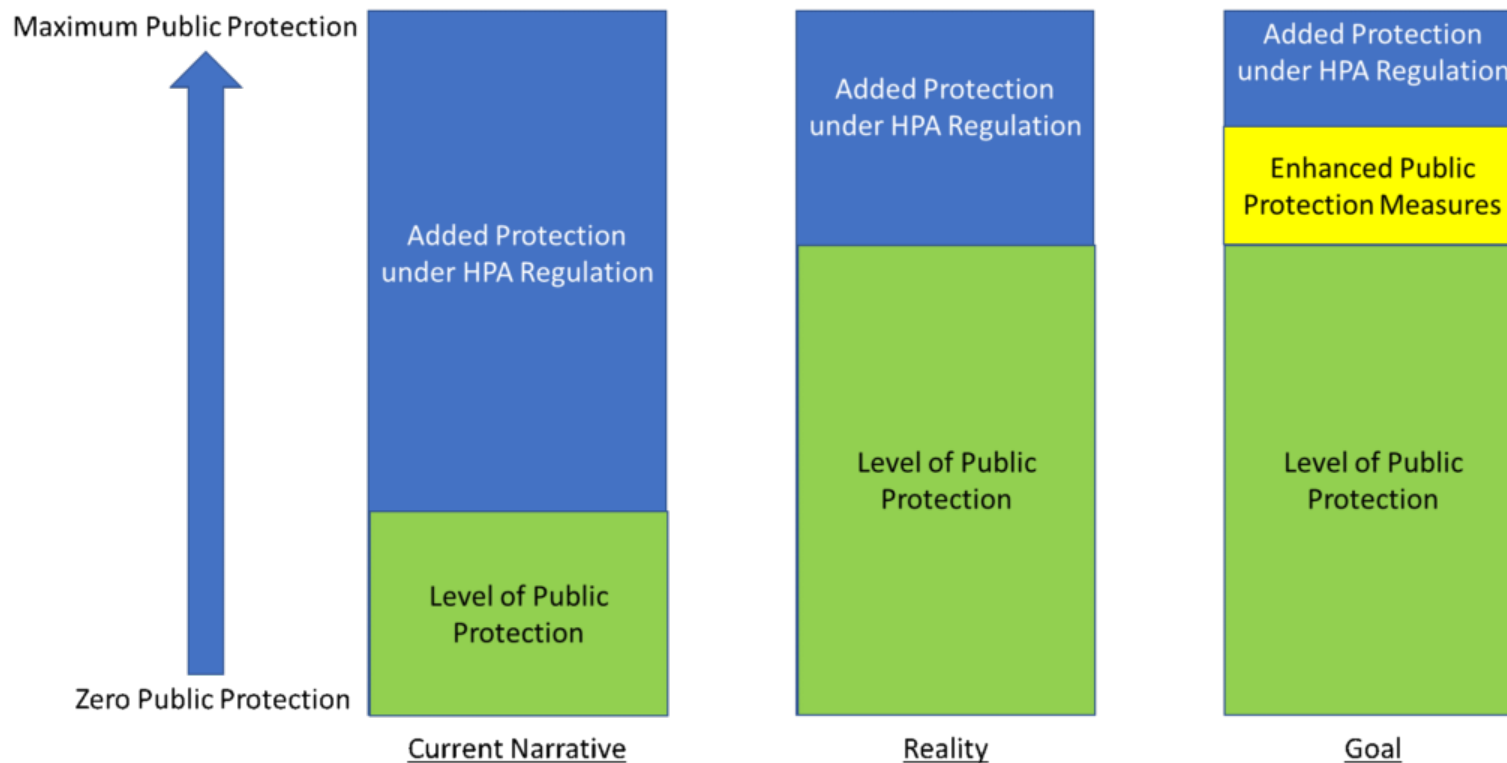
Check out the New Member Orientation course for details on our strategic plan.





The State of Regulation

Public Protection.



eConnect has more information.





ANGELA BURNS
REGISTRAR

What it means to be an RCC



What does the regulatory arm of
BCACC do?



Common questions about complaints

What it means to be an RCC.

- ✓ There is a high level of **professionalism**
- ✓ The RCC credential is **the most recognized in BC**
In fact, 70% of qualified counselling professionals in BC are a part of the BCACC
- ✓ What are my responsibilities now that I am an RCC?
- ✓ The importance of **Clinical Supervision**

Go to eConnect for more information.

Check out the New Member Orientation Course to get more details.





ANGELA BURNS
REGISTRAR

What it means to be an RCC



What does the regulatory arm of
BCACC do?



Common questions about complaints

What does the regulatory arm of BCACC do?

- ✓ Public Protection
- ✓ Registration
- ✓ Receive Complaints
- ✓ Investigations

Go to eConnect for more information.

Check out the New Member
Orientation Course for more
information about regulation.





ANGELA BURNS
REGISTRAR

What it means to be an RCC



What does the regulatory arm of
BCACC do?



Common questions about complaints

Common questions about complaints.

- ✓ **Who** can submit a complaint against an RCC?
- ✓ What is the **most common nature of the complaints** that BCACC receives?
- ✓ **What percentage** of the membership receives complaints? *Less than .5%*

If you get a complaint:

- ✓ We have resources.

Go to eConnect for more information.

Check out the New Member Orientation Course for resources and information about the complaints process.





MARCI ZORETICH,
DIRECTOR, MEMBER SERVICES

About the member services department.

•
Your benefits as a member of the BCACC

•
How we communicate with you

•
Connecting with your peers

•
Educational offerings

•
Navigating the website, the Member Portal

About the member services department.

- ✓ **Benefits** for members
- ✓ **Advocacy**
- ✓ We've created places for RCCs **to connect**
- ✓ We **communicate** important information
- ✓ We deliver many types of **educational offerings**, both in-person and online.

Go to eConnect for more information.

Check out the New Member Orientation Course for details on what we do for our members.





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Go to eConnect for more information.

Check out the New Member Orientation Course for details on the benefits.



Your benefits as a member of the BCACC

- ✓ **Find a Counsellor Tool**
(\$100,000,000 in referrals to RCCs each year)
- ✓ **Insurance**
- ✓ **Events**
- ✓ **Health benefits**
- ✓ **eConnect:** *Online education and community space.*
- ✓ **Volunteering**
- ✓ **Advertising**

Where can you find more information about member benefits?

Within eConnect we've created a New Member Orientation Course that provides more details about each of these benefits.



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How we communicate with you

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Educational offerings

Navigating the website, the Member Portal

How we communicate with you

- ✓ **Email:** *Email is our main way of communicating important information to you.*
- ✓ **Mind | Full:** BCACC's Weekly e-Newsletter
- ✓ **Insights Magazine:** *A quarterly publication created for and by Registered Clinical Counsellors and allied professionals who are dedicated to enhancing the lives of clients.*
- ✓ **The Member Portal:** *A space to manage your BCACC account and to access useful member-only resources covering a wide range of topics.*

Go to eConnect for more information.

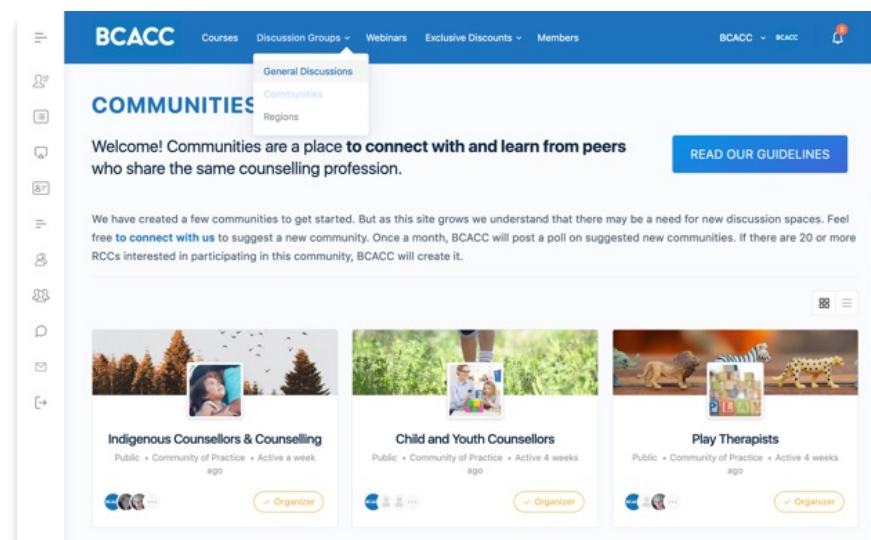
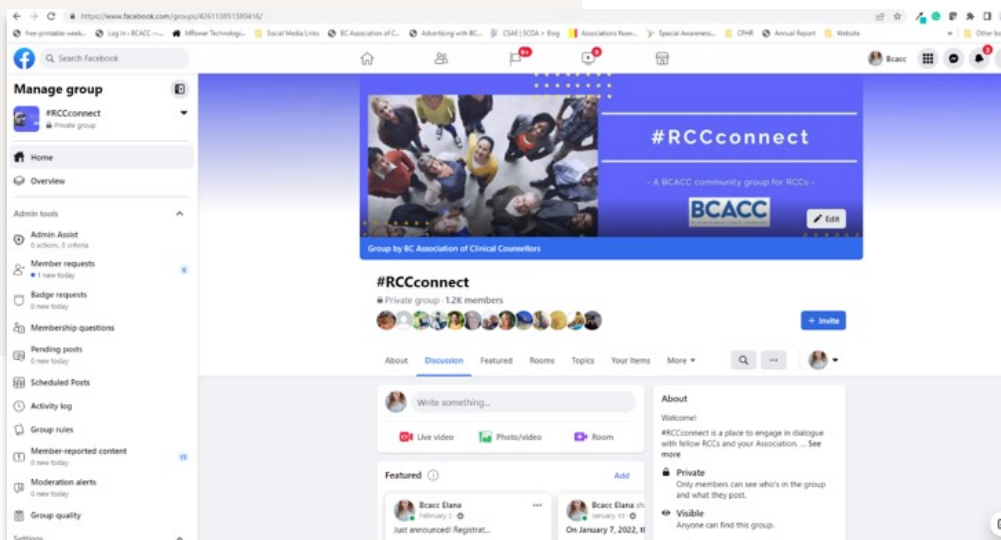
Check out the [New Member Orientation Course](#) for more information.





Spaces to connect with your peers

- ✓ **RCC Connect:** A BCACC Facebook Group exclusive to RCCs.
- ✓ **eConnect Groups:** Discussion groups within our own private learning environment to do with communities of practice, regional interests and general topics that relate to the profession



Go to eConnect for more information.





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Educational offerings

VIRTUAL

- ✓ **Lunch & Learn:** 1-hour panel discussions on valuable topics.
- ✓ **Continued Conversations:** A deeper dive and a chance to connect with peers on relevant topics to RCCs.
- ✓ **Workshops:** half - full day of learning.
- ✓ **Public Presentations:** RCCs submit topics to deliver information events for the public.
- ✓ **eConnect:** Our online learning platform where recorded educational offerings are available for free or purchase.

IN PERSON

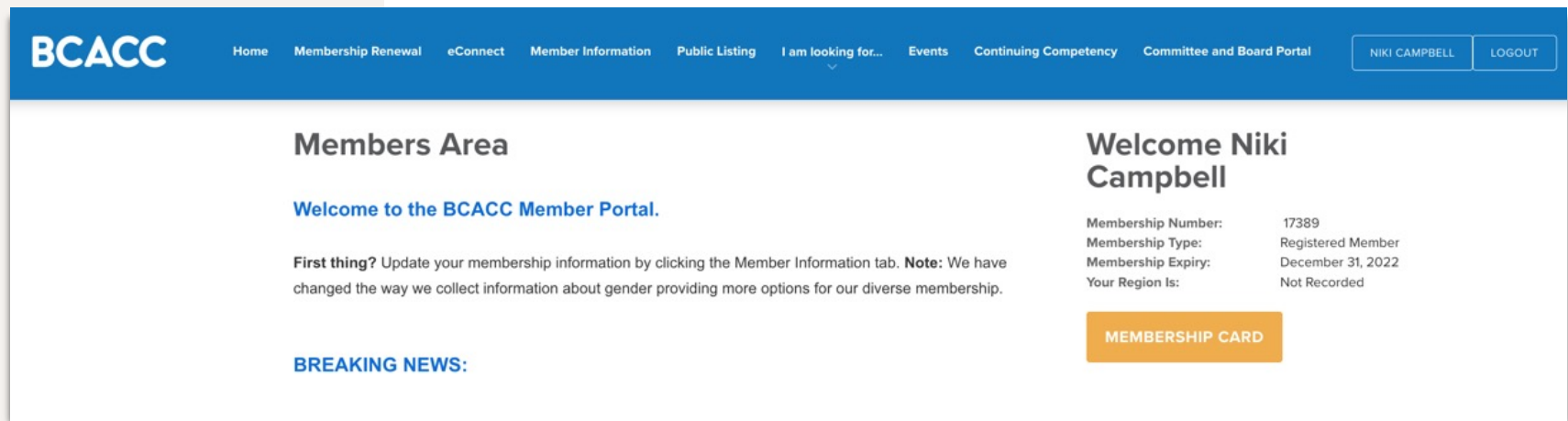
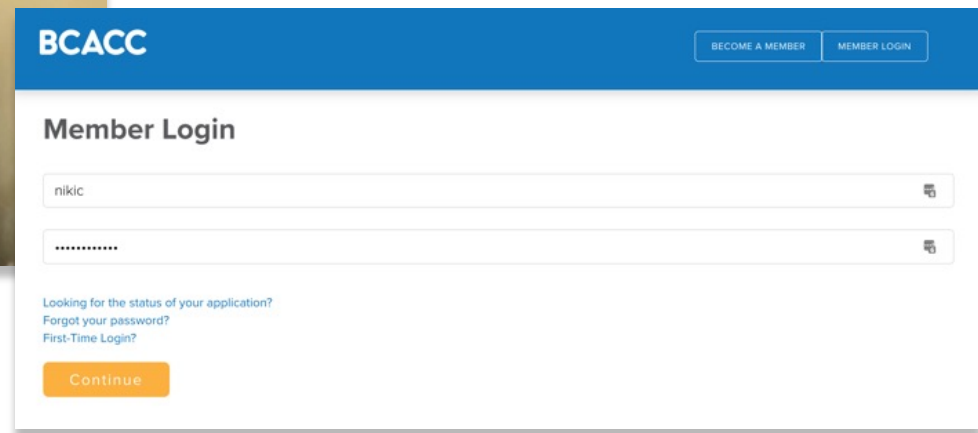
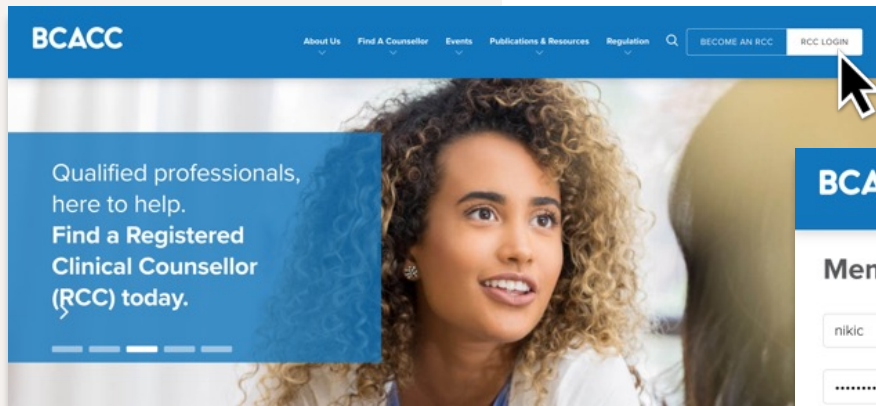
- ✓ In-person training around the province

Go to eConnect for more information.





Navigating the website & Member Portal





The New Member Orientation Course

Access eConnect *through the Member Portal.*
You'll find it in the course-list.

BCACC Courses Discussion Groups Webinars Exclusive Discounts Members Elana Ilott

GENERAL RCC

New Member Orientation

View Course details

0% Complete
Last activity on December 8, 2020

We've created this course as a repository to give you easy access to the most important information you'll need to orient yourself as a member. You'll always have access to the content to revisit when you need to.

COURSE CONTENT Expand All

< Back to Course

New Member Orientation

0% Complete
0/41 Steps

- ▶ **Orienting Yourself** 6 Topics
- ▶ Your Find a Counsellor Profile 2 Topics
- ▶ Member Benefits 6 Topics
- ▶ How We Communicate With You 4 Topics
- ▶ Membership 3 Topics
- ▶ BCACC's Complaints Process
- ▶ Get involved with BCACC 4 Topics
- ▶ Continuing Competency Program
- ▶ The State of the Pursuit for Reg... 2 Topics
- ▶ Ethics 4 Topics